

Eudora Email Client

ITS recommends that Eudora users transition to Thunderbird

The email client Eudora was developed in 1988 and was one of the most widely used email clients for several years. It was purchased by Qualcomm in 1991 and quickly gained acceptance in a number of large organizations, including Case Western Reserve University. In 2006, Qualcomm stopped development and support for the commercial version of Eudora and has not released any further upgrades or support. *There is currently no manufacturer support for any version of Eudora.* Instead, Qualcomm has focused their efforts on a partnership with the Mozilla Foundation to help develop the feature rich email client, Thunderbird.

In order to ensure that the various technical support groups on campus can continue to provide support for our staff and faculty, we recommend that all users standardize on one of the well-known, standard, desktop email clients. The recommended clients include: Apple Mail, Versions 2.x/3.x Mozilla Thunderbird, Versions 2.x/3.x Microsoft Outlook, Versions 2003/2007

Migration from Eudora to Thunderbird would be the easiest for current Eudora users due to the similarities to the Thunderbird interface. This transition would also be the most expedient, as Thunderbird contains a Eudora-to-Thunderbird migration utility. A successful migration to Thunderbird would provide the staff and faculty with the following:

- 1) Improved performance
- 2) Improved functions and features
- 3) Improved support and periodic updates to the application
- 4) Enhanced security (via SSL)
- 5) Improved stability due to frequency of updates

If any locally stored "POP" email is to be uploaded to CWRU Google Apps email, it should first be scanned by Identity Finder software and all SSN info should be removed from emails and attachments.

Should you need assistance in your transition from Eudora to Thunderbird, please contact the ITS Help Desk at 216.368.HELP (4357).