Motorist Assistance

As a courtesy to all valid permit holders, SP Plus offers the following motorist assistance:

• Battery starts
• Flat tire inflation
• Emergency gasoline (at cost)
• Lost vehicle assistance

For assistance, please call 216/791-6226.

SP Plus provides parking services for visitors, students, and employees of several University Circle institutions. Included in the system are 13 parking structures and 55 surface lots containing 13,386 spaces consisting of permit and visitor spaces. The Courtesy Transportation System operates a free fleet of passenger buses that provides shuttle service between the institutions and parking facilities, carrying approximately 1 million riders annually.

SP Plus operates the parking system on a "user fee" basis. SP Plus is responsible for the operation of all dedicated parking spaces and has established these regulations in conjunction with Case, UHC, and UCI to ensure the safety and convenience of all parkers. Please take time to review these regulations and retain them for future reference.

In order to park in a permit parking area, a hangtag permit must be obtained. Those affiliated with Case Western Reserve University and University Hospitals of Cleveland should contact their respective institutions directly. Visitors may park in areas designated "Visitor Parking" and must pay the posted hourly rates.

SP Plus strives to operate an efficient system that serves the parking needs of University Circle institutions in the best way possible. Your cooperation in this effort is appreciated.

For parking rate information, please refer to the permit fee schedule.

Disclaimer: Institutions website may override this brochure. Please refer to Institutions website for Refund Policy specifics.
Parking Rules and Regulations

2015-2016

The following rules and regulations apply to all parking areas managed by the University of Cincinnati (UC), the University of Cincinnati - Medical Center (UCMC), Case Western Reserve University (Case), University Hospitals (UH), SP Plus as well as property owned by any participating institution. All permits are subject to periodic update, and you are encouraged to contact the appropriate parking office for the most recent rules and regulations.

Types of Permits

The following types of permits are available:

- 6. Case Night & Weekend Permits
- 7. Temporary Permits
- 8. Continuous Permits

Case Permits:

For students:

- 1. Full-time Undergraduate parking permits are non-refundable.
- 2. Part-time Undergraduate parking permits are non-refundable.
- 3. Master’s degree students parking permits are non-refundable.
- 4. Doctoral degree students parking permits are non-refundable.
- 5. Executive MBA parking permits are non-refundable.
- 6. Graduate Family parking permits are non-refundable.

For faculty and staff:

- 1. Full-time parking permits are non-refundable.
- 2. Part-time parking permits are non-refundable.
- 3. Parking permits for the professional schools are non-refundable.

Temporaries:

- 1. Parking permits for the professional schools are non-refundable.
- 2. Parking permits for the professional schools are non-refundable.

Visitors:

- 1. Parking permits for the professional schools are non-refundable.
- 2. Parking permits for the professional schools are non-refundable.

Parked vehicles may not be moved or reassigned to other spaces within the same parking area.

Fees & Permits

All parking permits may be purchased with a Fall or Spring expiration date. Full-time and Part-time permits with a June 30 expiration date must be renewed each year. Permits (with the exception of employee permits) may be purchased during the month of June.

Changes in status from FT to PT or vice versa must notify the appropriate parking office before the expiration date of the current permit.

General Permits

- 1. Permit Holders must park in their assigned lot during the time period specified for their permit type.
- 2. All vehicles must park in marked parking spaces.
- 3. In all parking areas, only vehicles with valid permit hangtags are allowed to park in the space.
- 4. There is no overnight parking in the parking areas.

Parking Permits

- 1. For each violation, fines, as stated on the citation, will be assessed. These fines are payable in person, online at www.case.edu/parking, or by check/money order made payable to Case University (student parking programs) or by check/money order made payable to SP Plus (SPPlus parking program).
- 2. Each appeal shall be a written memorandum, letter, or email to parkingevents@case.edu thirty (30) calendar days before the appeal deadline.
- 3. Excluding institutional sponsored events, special event sponsors are required to pay a deposit for such services, which consists of a pre-approved parking plan. No exceptions.
- 4. Refused appeals may be further appealed to the Parking Appeals Panel of the University Compliance and Ethics Office.
- 5. If you are parked in a reserved space and an appropriate parking office is not available, a valid parking permit should be displayed with a handicap placard or plate.
- 6. Refused appeals will incur a late fee (as stated on the citation) if not paid within thirty (30) calendar days from the date of violation.

Special Events

- 1. Any person who is a member of the faculty or staff, or a student of a participating institution, is required to pay for parking at the appropriate rate.
- 2. Persons may be required to pay for parking to attend special events.
- 3. In criminal prosecution and forfeiture of all parking privileges.
- 4. A valid parking permit is required to park in Spec. Events parking lots.
- 5. Payment for parking at special events is subject to the discretion of the special event sponsors.

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